

# Refund Policy

Refunds of deposits/fees paid are available under certain circumstances.

## **Peak, Fringe & Holiday Periods**

Where at least 28 days written notice of full cancellation has been given:

Option A: Full credit of deposit to a future booking (to be used within 12 months)

Option B: Refund of deposit less \$20.00 Administration fee.

Where less than 28 days written notice has been given or for partial cancellation:

- If the site/cabin is re-booked then Options A and B are applicable.
- If site/cabin is not re-booked, no refund is made.

## **Off-Peak Periods**

Deposits or pre-payments will be refunded irrespective of the notice period for cancellations with the choice of the following payment options.

**Option 1** Cash or credit card refund of deposit or prepayment less \$20.00 administration fee (arrived bookings on sites only, who are refunded in cash or credit card will not incur an administration fee)

**Option 2** Cheque refund of deposit or prepayment less \$20.00 administration fee.

